

Take a look!

We are Trimble Combustion Systems, a leading provider of cutting-edge process combustion technologies located in Sunman, Indiana, and we like to do things a little differently. We believe our team should be like family. Not like a second cousin, twice removed, but more like the family you choose to be with every day. You must demonstrate our core values and keep safety as your #1 priority, that's key. We're also looking for unique enthusiasm, high integrity, courage to embrace change...and if you know a few jokes, that puts you on the top of our list.

Do you have a genius-level knowledge of process combustion equipment parts? If not, no problem! We're more interested in passionate people with technical acumen and a willingness to learn. That's what keeps us at the top of our game.

If you're ready to roll up your sleeves, go above and beyond and put your ambition to work, all while having some fun, let's chat – Apply Today!

Perks

- Quarterly profit sharing bonus
- All the traditional benefits like health and dental insurance, IRA/IRA match, and paid time off – don't worry, we've got you covered.

The Job at a Glance

As a Customer Service Representative, you are always available to assist customers with all of their equipment replacement part needs. You thrive at building strong relationships with customers by creating an excellent (and even fun!) experience every time. Your passion to go above and beyond for your customers and team, high energy, and attention to even the smallest details are essential for success in this role!

A Typical Day

- Handle incoming calls, while delivering an exceptional customer experience (from your first call to your last!)
- Process customer requests (quote parts and serve, place orders for parts and service, identify part numbers, confirm pricing, availability, shipping, tracking, returns, etc.)
- Effectively collaborate with customers, manufacturers, and internal departments regarding the customer's needs
- Customer/vendor management, record keeping, inventory management.

To Land This Opportunity

- You have 1-3 years of experience in a customer service-type role (ideally involving the use of a telephone)
- You're an All-Star communicator, (written and verbal).
- You exhibit stellar organizational & general computer skills.
- You get excited about taking in-depth calls while maintaining a friendly and helpful demeanor (no zombies, please!)
- You know MS Office (Excel, Word, and Outlook); you may not be a master but you're on.
- You have an outgoing, positive, team spirited, one-for-all personality.

About Your Future Team

Our Team is filled with high energy, and humor. Bring your jokes, we are as passionate about laughing, as we are about providing superior customer experience.

Trimble Combustion Systems Inc is committed to the principles of equal employment. We are committed to complying with all federal, state, and local laws providing equal employment opportunities, and all other employment laws and regulations. It is our intent to maintain a work environment that is free of harassment, discrimination, or retaliation because of age (40 and older), race, color, national origin, ancestry, religion, sex, pregnancy (including childbirth, lactation, and related medical conditions), physical or mental disability, genetic information (including testing and characteristics), veteran status, uniformed service member status, or any other status protected by federal, state, or local laws. The Company is dedicated to the fulfillment of this policy in regard to all aspects of employment, including but not limited to recruiting, hiring, placement, transfer, training, promotion, rates of pay, and other compensation, termination, and all other terms, conditions, and privileges of employment.